

Terms and Conditions ** Including important Covid19 specific section **

Health and Safety – The health and safety of the babies and parents in our classes is of paramount importance.

Full public liability insurance is provided by Morton Michel and can be viewed at any time during the class.

Please note that it is your responsibility to inform your class leader if you or your child suffers from a medical condition which they should be aware of. This information may be recorded however will be kept confidential unless in the event of a medical emergency, where it would be shared with health care professionals. Examples include epilepsy (as sensory equipment with flashing lights are used), any allergies etc.

Every effort will be made by Laughter Tots to provide a safe and hazard-free zone, however parents are always responsible for the safety and wellbeing of their child.

Whilst Laughter Tots uses non toxic materials (largely food cupboard ingredients) in their “messy zone” parents are reminded that they are never intended to be eaten or ingested in any way and the prevention of this is the parent’s responsibility. Some of the ingredients could pose a choking hazard should babies put them in their mouth. Parents must at all times remain vigilant and ensure babies do not put the materials in the “messy zone” in their mouth. Please ask your class leader if you have any concerns or require a list of the ingredients used.

We use non toxic poster paints during our “messy craft” if you’d rather not use these on your baby, please make the class leader aware and she will use food colouring as an alternative (please note that over time the food colouring can fade on artwork).

Safety information will be given during some activities. All activities are safe provided this information is followed. Should you have any concerns please speak to your class leader. All activities are optional and if at any time you don’t want your child to take part in a particular activity or element of the class this is absolutely fine. Please make your class leader aware in this situation.

Parents must ensure that babies do not put any of the sensory equipment in their mouths.

Laughter Tots activities are to be undertaken under constant adult supervision at all times.

In the unfortunate event of an accident please report this to your class leader as soon as possible who will, where relevant contact the emergency services and work with them where possible. Please report even apparently minor accidents to your class leader so they can assist you in filling out the necessary paper work.

Laughter Tots cannot accept any responsibility for the loss or damage of any personal possessions. Please note that some of the ingredients used in our “messy zone” may stain clothing so please do come dressed for play in old clothes.

General Illness (Please also refer to specific Covid19 section) – Parents are requested not to attend a class if they or their baby has a serious infection and to inform the class leader as to the nature of the infection so that other parents can be alerted.

Please keep your baby at home if she/he has;

Had an upset stomach or diarrhoea in the previous 48 hours. - Sticky or discharging eyes. - A heavy runny nose. Or has symptoms of a possible contagious disease for example;

- Chicken pox - Norovirus - Whooping cough - Measles - Mumps - German measles - Scarlet fever - Impetigo - Hand, foot and mouth disease

Please wait until your doctor has given the all clear before returning to classes.

Laughter Tots is a franchise. Each territory is owned by an independent business owner and as such once you have booked onto a class you are not able to transfer to a class outside of that territory area. Laughter Tots will however facilitate transfers to other classes within the territory area if required, provided the numbers already within the classes allow this.

Photography – Laughter Tots allows parents to photograph their own baby/babies during our classes. Whilst we would ask parents to ensure they only photograph their own baby/babies, occasionally your child may be photographed in the background.

Laughter Tots does also occasionally photograph/video for promotional purposes i.e. for use on Laughter Tots website/Facebook page/promotional material etc. Whenever we are photographing/videoing for this purpose we would make parents aware and ask for their approval.

If you would not like your child to be photographed in either or both of the above scenarios please make your class leader aware.

Older siblings – Laughter Tots is a class for Non Walkers only and we often have very young babies in the class. Due to strict health and safety rules, under no circumstances are older siblings allowed in our classes. We understand that this may occasionally be inconvenient however we must ensure our classes are always a safe environment for the babies.

Complaints – Yours and your baby's enjoyment is of utmost importance to us and we really hope you love our classes. In the event that you are unhappy with any aspect of Laughter Tots please do let us know by emailing us at info@laughtertots.co.uk and we will do our best to resolve any issues.

Covid19

Due to the ongoing Global Pandemic Laughter Tots has had to put in place some Covid specific Terms and Conditions. These Terms and Conditions are in place in order to protect our Attendees and Babies as well as our Class Leaders, prevent the spread of Covid19 and to conform to current government guidelines.

It is extremely important that you read and adhere to all of these Terms and Conditions as failure to do so could endanger others and could result in you being asked to stop attending classes. In the event that an attendee breaches our Covid safe procedures they will be asked to stop attending classes and not given a refund.

Social Distancing

Laughter Tots classes will be adhering to a 2metre social distancing policy at all times within its classes.

Face Coverings

Laughter Tots will follow the government guidelines in place at the start of the term as to whether Class Leaders and/or attendees will be required to wear Face Coverings and it will be communicated within our "Welcome Email".

Hygiene Measures

In order to protect both Class Leaders and Attendees hand sanitisers will be provided at both entrance and exit points of the building and all attendees are required to use them or alternatively wash their hands with warm water and soap for 20 seconds.

Class Size

In order to comply with government guidelines and social distancing Laughter Tots will be operating with reduced class sizes and we must unfortunately enforce a strict policy of one adult attendee per baby.

Local Lockdowns

In the event of local lockdowns, we will be following the regulations put in place at the time and attendees must also do this. As we operate our classes in line with the current Covid Secure regulations we anticipate that we would be allowed to continue with face to face classes unless all businesses were instructed to close. However, it would be unlikely that people would be permitted to travel in or out of an area in local lockdown in order to attend our classes, so please do consider this when booking classes and selecting your venue. Please note that refunds will not be given for attendees unable to attend a class due to living within a different area to their selected venue and therefore being under different local restrictions.

Refunds/Cancellations of classes

Laughter Tots is committed to running classes in all but exceptional circumstances. However, Laughter Tots has the right to cancel classes without refund in exceptional circumstances beyond our control (for example; fire, flood, vehicle breakdown, serious illness, treacherous weather etc). We will in these circumstances wherever possible run a catch-up class however this cannot be guaranteed. Where the class is held in a different location Laughter Tots is not responsible for any travel expenses occurred.

If a class has to be cancelled due to Covid19 we will provide an online class instead via Zoom. Covid19 class cancellations may be due to but not limited to; local and/or national lockdowns, Class Leader or someone in their household displaying Covid19 symptoms or a change in government guidelines. Please note that this option will only be available if the class itself is cancelled; we cannot offer a Zoom alternative if the class is going ahead but you are unable to attend as you live within a different area to your selected venue and are therefore under different local lockdown restrictions. No refunds will be given for classes cancelled due to Covid19 as an online Zoom alternative will be provided instead.

We regret that (except in exceptional circumstances, which Laughter Tots will determine at its sole discretion) once the fee has been paid to secure your place, we cannot issue any refunds or credits.

Confirmation – Please note that once you have booked your place and paid the fee indicated to secure the booking, fees are non-returnable and non-transferable. You will receive email confirmation once your baby's booking has been confirmed. During the booking process you will be required to read and agree to Laughter Tots Terms and Conditions. No place is fully guaranteed unless full payment of the term fees is made.

Fun to Explore Bags

When booking your 1st term with Laughter Tots you will be required to pay an additional £15 for your Fun to Explore bag. This bag will ensure that not only are we Covid safe during class but that even in the event that face to face classes are required to close you will still be able to enjoy the fun and joy of Laughter Tots classes with Class Leaders via Zoom.

Your Fun to Explore bag will contain the Sensory and Craft items you'll need for the term.

Once booked the Fun to Explore bag is non-refundable, but in addition to current classes it can also be enjoyed at home as well as during future Laughter Tots terms.

Attendees will NOT be required to purchase additional Fun to Explore bags when booking future terms as they can bring their existing bag with them.

All equipment is brand new and has been checked prior to packing the Fun to Explore bags to ensure it is in good working order... if as the term progresses equipment is broken or needs replacing due to wear and tear, please advise your Class Leader so that they can order you a new one. Please note however you will need to cover the cost of the replacement.

Any replacement batteries for products within the Fun to Explore bags will need to be purchased by attendees.

The Fun to Explore bag is yours to keep FOREVER, due to current Covid safe guidelines in place, you must remember to bring this bag to class each week with you as we are currently unable to lend or share equipment... the good news however is that as this bag is now yours to keep, the fun doesn't have to stop at the end of class. You and your little one can continue to have fun at home with all the gorgeous Sensory equipment. We just need to draw your attention to a couple of important points, which remain important whether at class or at home...

1. All of the equipment in the bag is to be used under strict adult supervision and under no circumstances should babies be left to play with the equipment unsupervised.
2. Under no circumstances should babies be allowed to put any of the sensory equipment in their mouths.

If you arrive at class having forgotten your Fun to Explore Bag you will have the option to purchase and keep an additional bag at the non-refundable price of £15.

Health Questionnaire

The following Health Questionnaire is extremely important and you must refer to it prior to attending classes each and EVERY week...

Have you or anyone in your household developed any of the following symptoms within the last 14 days?

- A high Temperature
- A new or continuous Cough
- A loss of or change to, your sense of smell or taste
- Any additional symptoms added to the coronavirus symptom list at <https://www.gov.uk/coronavirus>

If the answer is Yes to any of these questions you must NOT attend Laughter Tots classes until you have received a negative coronavirus test result.

Have you or anyone in your household had a positive coronavirus test result in the last 14 days?

Have you been in contact with anyone who has had a positive coronavirus test result in the last 14 days?

If the answer is Yes to either of these questions you must NOT attend Laughter Tots classes until you have completed the required period of isolation as detailed on the government website

<https://www.gov.uk/coronavirus>.

Refunds will not be given for classes missed, however in the event that a Class Leader misses a class due to developing any of the symptoms above or receiving a positive coronavirus test result they will offer a catch-up class; either on an alternative day or online via Zoom.

If you; develop any coronavirus symptoms, have a positive coronavirus test result or have been in contact with anyone who has had a positive coronavirus test result, within 14 days of attending a class you must inform your Class Leader. In March 2020 Covid19 was declared as a notifiable disease, meaning that any cases must be reported to your local HPT (Health Protection Team).

Arrival and Departure

Our class leaders love running our classes and are never in a rush for anyone to leave following a class. However unfortunately due to venue logistics/parking availability/set up and clearing away time in particular during these Covid times, we would request that arrival for a class is not earlier than 5 minutes prior to your class time and that departure is prompt at the end of your class. We have carefully planned classes with staggered arrival and departure times for your safety and to ensure we are able to at all times adhere to the required social distancing.